

# CHURCH CRISIS - DO'S AND DON'Ts

## DON'T

- Don't ignore the rumor or complaint
- Don't minimize the complaint or situation
- Don't confuse confidentiality with secrecy by failing to report to the lead pastor, SPRC Chairperson, and/ or District Superintendent
- Don't conclude that what you are hearing is just a "he said she said" situation
- Don't further victimize the alleged victim by blaming him/her
- Don't delay reporting concerns to the pastor, SPRC Chair, and/ or District Superintendent

## DO

- Do take the complaint or situation seriously
- Do report the complaint to the proper authorities if a crime has been committed (police, child abuse hotline, adult protective services)
- Do report the complaint or situation to your lead pastor, SPRC Chair, and/or your District Superintendent as soon as possible
- Do participate in the meetings and discussions (and encourage others to do so) with the CART Crisis Team
- Do reassure parishioners that the situation is being addressed as opportunity arises
- Do contact the CART Crisis Team any time if you are unsure about what to do

<https://ntcumc.org/leadership-development/clergy/cart>